Report a repair

The objective

Tell the landlord about the problems in your home. Check that the landlord has recorded them correctly.

What do I need?

Four house pictures: pages 4-7. Print one per table, on A4 or enlarge to A3.
Repair lists: page 3. Cut into four slips; keep these with you.
A pen: the teacher writes the problems.

How do I set up the room?

1. Each table is one home. Place a different picture on each table.
2. Put learners in groups of three, so each person can describe one problem.
3. The teacher is the landlord and visits each table. Learners stay at home.

Each picture shows one room in a different home. For more than four groups, print extra pictures and repair lists.

Teacher reference: the three problems

Home 1 / Kitchen
The sink is blocked. The window is broken. The wall is cracked.

Home 2 / Bathroom
The toilet is blocked. The tap is leaking. The bath is dirty.

Home 3 / Bedroom
The carpet is dirty. The light switch is cracked. The door handle is missing.

Home 4 / Laundry
The sink is blocked. The door handle is loose. The wall is cracked.



Example: the landlord visits each household and records the reported problems.

Report a repair

Use the house and house problems vocabulary learners have practised.

1 Look at your home

Learners look at the picture together and find three problems. Each person chooses one to describe.

"Look at your home."
"Find three problems."
"Choose one each."

2 Tell the landlord

Visit a table and greet the household. Ask each learner about their chosen problem. They can point as they speak.

Landlord:	"What's the problem?"
Learner:	"The sink is blocked."
Landlord:	"Where? Can you show me?"
Learner:	"Here. In the kitchen."
Learner:	"Can you fix it, please?"

Write the home number, room and three reported problems on a repair list. Give everyone a turn. Short answers such as "Tap leaking" are a useful starting point.

3 Check the repair list

Read the recorded problems back to the group. Learners listen, check and correct any mistakes. Leave the list with the household.

"A blocked sink, a broken window and a cracked wall."
"Is that right?"
"Yes." / "No. The window is broken."

More advanced questions
"How does this affect you?"
"Which problem needs fixing first? Why?"

Repair lists

The landlord completes one list during each visit.

Repair list

Home: _____
Room: _____

Problems reported

1. _____
2. _____
3. _____

Checked with the household.

Repair list

Home: _____
Room: _____

Problems reported

1. _____
2. _____
3. _____

Checked with the household.

Repair list

Home: _____
Room: _____

Problems reported

1. _____
2. _____
3. _____

Checked with the household.

Repair list

Home: _____
Room: _____

Problems reported

1. _____
2. _____
3. _____

Checked with the household.

Kitchen



Bathroom



Bedroom



HOME 4

Laundry

